

Epson SureColor F2100 Series Pre Installation Checklist



Thank you for your equipment purchase! Please fill this out in its entirety. Once everything is completed, you will receive a phone call from our technicians to review. Once our technician has approved it, we will be more than happy to get you scheduled for your install!

If you have any questions please email installca@grimco.com or call us at 855-488-8900.

CUSTOMER INFORMATION

Company name: _____

Contact name: _____

Company address: _____

Province|Postal Code: _____

Phone: _____

Email: _____

Customer number: _____

SITE DELIVERY READY

Dock Level: Yes / No

Pallet Jack: Yes / No

Forklift: Yes / No

Stairs/Elevator: Yes / No

SOFTWARE INFORMATION

What RIP software will you be using? _____

If using existing software, please add key number: _____

What design software will you be using? _____

TRAINING INFORMATION

How many users will operate this equipment? _____

How many users have past printing experience? _____

Do you have digital media to print on? _____

If you purchased a laminator, do you have laminate to work with? _____

If you purchased a flatbed, do you have substrates to print on? _____

NOTE – We limit training groups to six persons or less.

NOTE – Flatbeds require foam core to perform calibrations

GRIMCO.CA

Do you know how to access Grimco's online Web Store? _____

Do you have a user's account set up? _____

If so, what is your user's name? _____

NOTE – If not, a Grimco technician will train you on accessing the site, getting an account set up, and provide a brief tutorial

COMPUTER AND SOFTWARE COMPATIBILITY

<i>Model</i>	Bundled	Will Work		
<i>HP L365</i>	SAi Flexi Subscription (1 year)	Onyx 12.0 +	SAi Cloud	Caldera 11.0 +
<i>HP L315/L335</i>	SAi FlexiPrint HP Edition	Onyx 12.0 +	SAi Cloud	Caldera 11.0 +
<i>HP L315/L335PrintCut</i>	SAi HP FlexiPrint and Cut	Onyx 12.0 +	SAi Cloud	Caldera 11.0 +
<i>HP L560/L570</i>	N/A	Onyx 12.5 +	SAi Cloud	Caldera 10.2 +
<i>HP FB550/FB750</i>	N/A	Onyx 11.1.2 +	SAi Cloud	Caldera 10.0 +
<i>HP R Series</i>	N/A	Onyx 12.1 +	N/A	Caldera 12.0 +
<i>HP 1500 Series</i>	N/A	Onyx 12.1 +	N/A	Caldera 12.0 +

<i>Model</i>	Bundled	Will Work		
<i>Epson F6200/F7200/F9200</i>	Wasatch	Onyx 11.1 +	SAi Cloud	Caldera 10.2 +
<i>Epson S40600/S60600/S80600</i>	Onyx Gama Print	Onyx 11.1.2 +	SAi Cloud	Caldera 10.2 +
<i>Epson F2100</i>	Epson Garment Creator	Onyx 12.0 +	SAi Cloud	N/A
<i>Epson P10000/P20000</i>	N/A	Onyx 12.0 +	SAi Cloud	Caldera 10.2 +

ONYX COMPUTER SPECIFICATIONS

- Intel Core i7 or equivalent
- Supported 64-bit Operating Systems:
 - o Windows 7 Professional, Enterprise, Ultimate
 - o Windows 8.1 Professional and Enterprise
 - o Windows 10 Professional and Enterprise
- 250 GB drive or higher for Operating System
- Minimum 4 GB RAM
- USB and Network connections

NOTE – Windows Home Edition is NOT supported

SAI FLEXI COMPUTER SPECIFICATIONS

- Intel Core i7 or equivalent
- Supported 64-bit Operating Systems:
 - o Windows Vista
 - o Windows 7 Professional, Enterprise, Ultimate
 - o Windows 8.1 Professional and Enterprise
 - o Windows 10 Professional and Enterprise
- 250 GB drive or higher for Operating System
- Minimum 4 GB RAM
- USB and Network connections

NOTE – Windows Home Edition is NOT supported

NOTE – Internet access is required for this install

CALDERA COMPUTER SPECIFICATIONS

- Intel Core i3, i5, i7 based Mac mini, iMac or Mac Pro
 - Operating System 10.9 or higher
 - Minimum 4 GB RAM
- 250 GB drive or higher or Operating System
 - USB and Network connections

NOTE – MacBook Air, MacBook and MacBook Pro are NOT supported



Epson SureColor F2100 Series

Site Preparation Checklist

The estimated setup time for the Epson SureColor DTG printer is 1-2 hours. Make sure you have two to three people available to help the technician lift and guide the printer onto the table.

SPACE REQUIREMENTS

The printer comes on a pallet that weighs roughly 220 lbs. Make sure you can move the equipment from your receiving area to the printer's final location. For example, make sure it will fit inside an elevator, through doorways, and around corners. Keep the printer as horizontal as possible.



Dimensions

<i>Height</i>	19.3 inches
<i>Width</i>	38.8 inches
<i>Depth</i>	56.1 inches
<i>Weight</i>	185.2 lbs

ENVIRONMENTAL REQUIREMENTS

The Epson SureColor DTG printer should be installed in a location with typical air conditioning or air ventilation system. Avoid placing a printer near a vent that would blow directly at it. Area should be clear of dust and debris as that will affect internal functions of the machine.

	Operation	Storage
<i>Temperature</i>	50-95°F	-4-104°F
<i>Humidity (without condensation)</i>	20-80% RH	5-85% RH

NOTE – Operating the printer when the temperature around the print head exceeds 86 °F, will result in more frequent automatic cleaning cycles

ELECTRICAL REQUIREMENTS

You will need two electrical outlets to plug in the printer. The printer requires two 110v outlets. These are your typical wall outlets for any small appliance.

COMPUTER REQUIREMENTS

<i>Microsoft Windows OS version 32- and 64-bit</i>	Windows Vista, 7, 8.1, 10 OS
<i>CPU</i>	Intel i5 or better
<i>Memory</i>	8 GB or higher
<i>Hard Disk Space</i>	32 GB or higher
<i>Interface</i>	Two high speed USB ports or Ethernet ports

<i>Apple Mac</i>	OS X 10.10.x, 10.11.x, and macOS 10.12.x and macOS 10.13.x
<i>CPU</i>	Intel i5 or better
<i>Memory</i>	8 GB or higher
<i>Hard Disk Space</i>	32 GB or higher
<i>Interface</i>	Two high speed USB ports or Ethernet ports

NOTE – These computer requirements are for running the bundled version of Epson Garment Creator for Windows and Mac

SITE PREPARATION INFORMATION

1. I am able to provide a means to remove the printer from the delivery truck. Y/N: _____
2. I have either one of the following:
Forklift _____ Pallet Jack _____ Neither _____
3. I require outside help to unload the equipment and get it into my building. Y/N: _____
4. Are there obstacles to getting the printer from the receiving area to the final location?
Y/N: _____
5. I am able to provide two to three people to help lift and guide the printer onto the table
Y/N: _____
6. I have adequate space to setup the printer. Y/N: _____
7. I can provide an Ethernet or USB cable at the time of install, as one is not provided with the printer.
Y/N: _____
8. I will be using a Lawson Pretreat Machine. Y/N: _____
9. I currently have or have ordered a heat press Y/N: _____

Customer is responsible for all networking requirements; you must complete the following tasks:

- Have a Gigabit Ethernet network ready for the day of installation. Y/N: _____
- Provide a CAT -6 LAN Cable to connect the printer to your LAN and RIP station. Y/N: _____
- Provide a Gigabit Ethernet switch.

INK AND MEDIA

1. I have purchased, received, and verified my ink cartridges are the proper configuration for the Epson I purchased. Y/N: _____
2. I have T Shirts and the proper materials on site to be used for alignments and training for my installation.
Y/N: _____
3. After looking at the computer compatibility section, I am able to provide a computer that meets the requirements for the software I am using by the date of my install. Y/N: _____

I hereby declare that the details above are true and correct to the best of my knowledge and belief, and I will inform you of any changes therein, immediately. In case any of the above information is found to be false or untrue, I am aware it will result in delays of my installation.

Signature: _____

Date: _____