



Virtual Installation Guide

Thank you for choosing Grimco for your virtual install!
Here is a step-by-step guide to assist with the installation process.

- Visit our [Virtual Install Website](#)
- Upon arriving on the website, review the intro information and “Before the Installation” notes.
- Select your equipment from the choices provided.
- Follow the steps listed underneath your equipment.
 - Please review, print and complete the Pre-Install Information Form
 - Email the completed form back to install@grimco.com

- Once the form is received by our install team, a member will reach out to review details.
- After review is complete, we will work with you to schedule a Virtual Install!

- Now that your Virtual Install is scheduled, you can assemble your equipment.
 - Review the assembly information for your equipment.
 - Should there be a tutorial video available, please watch – these are helpful!

- Following Assembly, continue on to Operational Information.
 - Review the User Guide and watch available tutorial videos.

You’re all set!

If you have any questions along the way, please contact our Grimco Tech Support Team:



techsupportca@grimco.com



(855) 488-8900

Thank you again for choosing Grimco and we look forward to working with you!

Grimco Hardware & Software Team